

**Franklin Telephone Co., Inc.**  
**P.O. Box 96**  
**Franklin, VT 05457-0096**  
**802-285-9911**

Received & Inspected  
JUL -2 2012  
FCC Mail Room

June 25, 2012

Reference: WC Docket No. 10-90

Office of FCC Secretary  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Dear Ms. Dortch,

Attached is Franklin Telephone's Annual Reporting Requirements pursuant to §54.313(a)(2)-(6) WC Docket No. 10-90. Please contact me if there are any questions. Thank you.

Sincerely,



Kimberly Gates Maynard  
Treasurer  
[ftc@franklinvt.net](mailto:ftc@franklinvt.net)

cc USAC  
2000 L Street NW Suite 200  
Washington, DC 20036

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**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)****WC Docket No. 10-90****§ 54.313(a)(2) – Outage reporting**  X   My company was not required to collect this information in 2011.       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.**§ 54.313(a)(3) – Unfulfilled service requests**  X   My company was not required to collect this information in 2011.       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.**§ 54.313(a)(4) – Customer complaints per 1000 connections**  X   My company was not required to collect this information in 2011.       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.**§ 54.313(a)(5) – Service quality standards and consumer protection rules**

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

**§ 54.313(a)(6) – Ability to function in emergency situations**

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

<b>Company Name</b>	<b>State</b>	<b>Study Area Code</b>
Franklin Telephone Co., Inc.	Vermont	140053

Signed:



[Signature of Corporate Officer]

**Kimberly Gates Maynard**

[Printed Name of Corporate Officer]

**Treasurer**

[Title of Corporate Officer]

Date:

6/25/12Carrier's Name : Franklin Telephone Co., Inc.  
Carrier's Address : P.O. Box 96, Franklin, VT 05457-0096  
Carrier's Telephone Number : 802-285-9911